



Important Dates for Personal Online Banking

JULY 21 - 24

We are preparing to launch your new online banking system on Monday, July 25. There are several important dates you will want to remember.

Online System Unavailable

Thursday, July 21

Beginning Thursday, July 21st at 5:00pm, the following online systems will be unavailable **through Sunday**:

- ▶ Online Banking Platform
- ▶ Mobile Banking Application
- ▶ Mobile Deposit
- ▶ Bill Pay


Logging in on Desktop

Monday, July 25

- ▶ Go to [Guaranty Bank \(gbtonline.com\)](http://gbtonline.com) to log onto your new online system
- ▶ **Use your current username and password you are using for the old system to login.**
- ▶ To verify your identity and register your device, you will be prompted for a Secure Access Code, which you will choose to have delivered via text or a phone call. The code is good for 15 minutes.
- ▶ After you enter the Secure Access Code, you will be prompted to setup a new password, however, you may use the same password you are using now.
- ▶ You will need to accept the Digital Banking Terms and Conditions by reading and scrolling to the bottom of the page.

Logging in your Mobile App

Monday, July 25

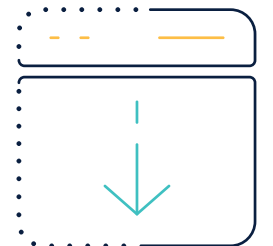
- ▶ We have a new mobile app! You will need to visit the app store and download our new app. Please search for My GBT. Once downloaded, **please delete your old app**. The app will look like this: 
- ▶ **Use your current username and password you are using for the old system to login.**

- ▶ To verify your identity and register your device, you will be prompted for a Secure Access Code, which you will choose to have delivered via text or a phone call. The code is good for 15 minutes.



- ▶ After you enter the Secure Access Code, you will be prompted to setup a new password, however, you may use the same password you are using now.

- ▶ You will need to accept the Digital Banking Terms and Conditions by reading and scrolling to the bottom of the page.



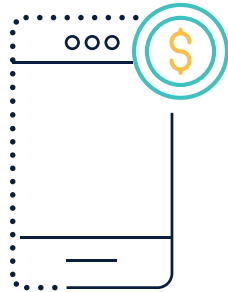


Important Dates for Personal Online Banking

JULY 21 - 24

What will not change?

- ▶ Bill Pay – payees and scheduled payments will not change. You will not have to reenroll. You will see an updated version of Bill Pay with same functionality.



- ▶ Mobile Deposit



- ▶ eStatements – if you are currently enrolled to receive your monthly bank statement electronically, it will remain that way.



- ▶ Zelle – if you are enrolled in Zelle, you will remain enrolled

zelle[®]

A few new features you will love

- ▶ New home screen functions – customize your account view and other functions to easily find transactions.



- ▶ Link Accounts – view balances and account information from other banks.
- ▶ ClickSwitch – easily change your direct deposit or draft from another bank to Guaranty Bank.

- ▶ CardSwap – offers a seamless transition to swap expired, reissued, or lost/stolen cards with online subscriptions like Amazon and Netflix



- ▶ Personal Financial Management tools – allows you to build budgets, track your spending, and add external accounts for a full overview of your financial position.

